

## When "Skype stream error" occurs at the time of recording

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Saturday, 23 January 2010  
Last Updated Saturday, 23 January 2010

Skype itself may be the source of the trouble when this error came to occur suddenly though you was able to use it normally.

When Skype and Tapur are not latest, please try the latest edition.

If time passes, your trouble may be recovered naturally in some case.

When you cannot record from a beginning by this error, the communication port between tapur and skype may be closed by a firewall . You can confirm the port using in [Options] [Advanced setting] of Tapur.

In addition, please delete the setting if Tapur is prohibited by the setting of the firewall of the anti-virus or Windows.

In addition, FAQ[When you fail to record conference call] cause same error message sometime.